

# Budget 360° Portal

## Customer Satisfaction is our #1 priority.

At Budget Document Technology, we are always striving to improve customer experience.

Conveniently access and manage your account online with the new 360° Portal. Now you can place service calls, order supplies, submit meter reads, review invoices, and much more—all without picking up the phone or having to send an email. Quick and easy, this is just one more way we strive to provide the best customer service in the industry.

The Budget 360° Portal allows you to access a dedicated and secure website 24 hours a day 7 days a week where you can perform the following activities:

### SERVICE SUMMARY

- View pending, scheduled and dispatched calls
- Request service calls
- Search previous service calls

Service Call Number	Call status	Caller	Equipment number	Call type	Description	Open date	Estimated date	Close date	PO number	Location
SC1052	Pending	Dextor Morgan 555-555-5555 dmorgan@example.com	SHARP TX190 COPIER	Call entered via web	broken	11/7/2012	11/8/2012	---	---	Customer number: P500(-x) Paper Shack 1730 Beck St Salt Lake City, UT 84116
SC1026	Pending	Dextor Morgan 555-555-5555 dmorgan@example.com	EQ10014	Electrical Problem	repeat error msg	12/29/2011	12/29/2011	---	---	Customer number: P500-003 Paper Shack Store #3 300 Main St Park City, UT 84060

2 list items

Help

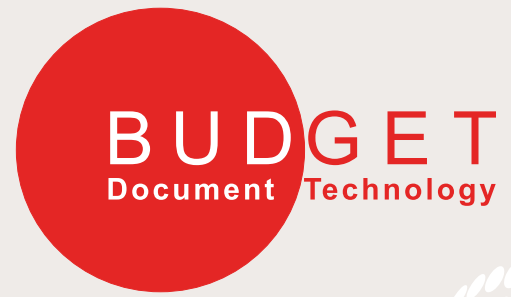
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A product of Digital Gateway

### ACCOUNT SUMMARY

- View invoice history
- View account status
- View credit status
- View credit limit
- View aging report

Number	Type	Date	Due Date	PO Number	Current	1-30	31-60	61-90	90+	Pay	Status
---	Other	---	---	---	---	---	---	---	---	---	Unpaid
Total:					---	---	---	---	---	---	---


Pay: ---



High-tech solutions  
for high-performing  
people.



At Budget Document  
Technology we don't make  
promises we can't keep and  
the ones we do make we  
**LIVE UP TO 100%.**

 **800-924-4229**  
info@bdtme.com

**www.bdtme.com**

Local offices in:  
**Maine | New Hampshire | Massachusetts**

## EQUIPMENT SUMMARY

- View equipment on record
- View equipment tied to a contract
- View non-contract equipment

## METER SUMMARY

- Record meters
- View due meters
- View meter history

## ORDER SUMMARY

- Submit new orders
- View new orders
- View picked orders
- View shipped orders
- View items on back order
- View canceled orders

**CONTACT US TODAY  
TO SET UP YOUR BUDGET  
360° PORTAL ACCOUNT!**



**Monica Greeley**

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mgreeley@bdtme.com**

**Equipment**

Equipment number: EQ10010  
Description: SHARP TX190 COPIER  
Serial number: 78787888  
Make-Model: Sharp - SH-TX190

**Contact/Location**

Contact: ---  
Phone: ---  
Location: Paper Shack Store #2 (P500-002)  
52 W Main Street  
Lehi, UT 84043

**Meter reading**

Meter reading date: 12/3/2012

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation Message
1/3/2012	500	B/W	525	Overdue	OK

This equipment meter reading is COMPLETE and ready to save.

**Equipment**

Equipment number: EQ10048  
Description: 335 Copier  
Serial number: 55555555  
Make-Model: Canon - CO335

**Contact/Location**

Contact: ---  
Phone: ---  
Location: Paper Shack (P500)  
1730 Beck St  
Salt Lake City, UT 84116

**Meter reading**

Meter reading date: 12/3/2012

Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation Message
1/4/2012	100	B/W		Not currently due	

No action required.



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